



## An Update Regarding Coronavirus (COVID-19)

We here at 1199 SEIU Federal Credit Union value the health and safety of our members and employees. We wanted to take this opportunity to let you know that we are closely monitoring the current situation related to the Novel Coronavirus (COVID-19) in New York City. In an attempt to help mitigate the spread of the illness, 1199 SEIU FCU is implementing the following:

- All tellers and Member Service Representatives are being supplied with disposable sanitary gloves.
- The building Managers have increased the scheduled cleanings of our office.
- We are communicating information to our employees to try and help them stay healthy or stay home if they are not feeling well.
- We will be attempting to limit physical contact with each other and our members as much as possible by implementing social distancing.

Here are some helpful tips to manage your finances during this time:

- You can securely manage your finances 24/7 via 1199 SEIU FCU's Online and Mobile Banking app (<http://www.1199federalcu.org>.) without having to visit a branch. You can view your account balances and history including recent debit card transactions and electronic deposits, like your paycheck. You can apply for a loan, also transfer funds between accounts (internally) and other financial institutions (externally) only through our website.
- Take advantage of the Allpoint Network ([www.allpointnetwork.com](http://www.allpointnetwork.com)) with over 55,000 ATM and the Co-op Network (<https://co-opcreditunions.org>) with over 5,000 Shared branches.
- If you are unable to visit the office or ATM, your 1199 SEIU FCU debit card can be used directly at any location that accepts Visa. Where available, you can request cash back on the spot.

The U.S. Centers for Disease Control and Prevention (CDC) and the New York City Department of Health and Mental Hygiene have also released some helpful information related to the virus.

### **Here are some tips to stay healthy:**

The New York City Department of Health and Mental Hygiene recommends that you take the same everyday precautions for the Coronavirus that you would take during cold and flu season:

- Get your flu shot- it's not too late. Although it will not protect you from COVID-19, it will help prevent the flu which has similar symptoms to this Coronavirus.
- Cover your nose and mouth with a tissue or sleeve when sneezing or coughing - do not use your hands.
- Wash your hands with soap and water for at least 20 seconds, or use an alcohol-based hand sanitizer.
- Do not touch your face with unwashed hands.

- Stay home when you are sick.

**For your reference, here are links you can visit for more information:**

- **New York City Department of Health and Mental Hygiene** (<https://www1.nyc.gov/site/doh/health/health-topics/coronavirus.page>)
- **Centers for Disease Control and Prevention (CDC)** (<https://www.cdc.gov>)

1199 SEIU FCU will take all necessary steps to continue to serve your needs through this time.

**Thank you for being a valued member of 1199 SEIU Federal Credit Union.**